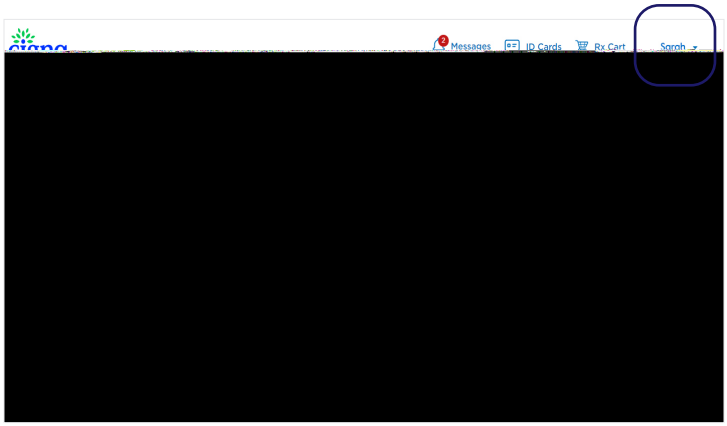
Choose your pharmacy network

Log in to the myCigna App or myCigna.com

With a few simple clicks on the **myCigna®** App or **myCigna.com®**, you (and each of your covered family members) can choose your own pharmacy network.

1. Log in to the **myCigna** App[1] or **myCigna.com**

   Select the **Profile** page from the dropdown next to your name



2. On the Profile page, scroll down to the **Pharmacy Preferences** section

   Under Pharmacy Network, click on "**Your Pharmacy Network**"

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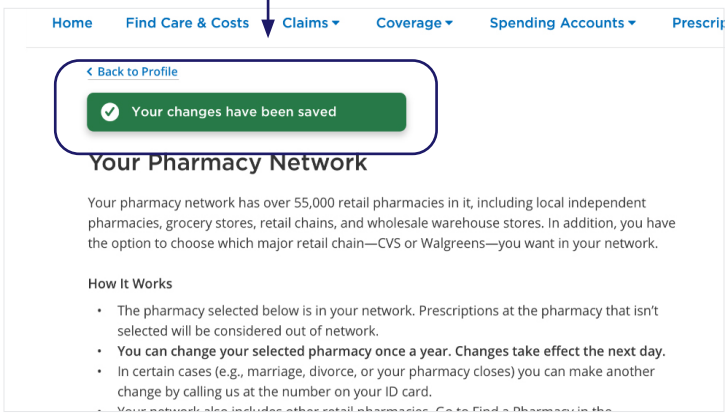
5. Once you change pharmacies, you'll see a **green box** above "Your Pharmacy Network" that lets you know we got your change



1. App/online store terms and mobile phone carrier/data charges apply. Customers under age 13 (and/or their parent/guardian) will not be able to register at **myCigna.com**.
2. There are thousands of pharmacies in this network – including other major retail pharmacy chains (besides CVS or Walgreens), local pharmacies, grocery stores and wholesale warehouse stores. To find an in-network pharmacy, log in to the **myCigna** App or **myCigna.com** and click on the Prescriptions tab; then choose Price a Medication from the dropdown menu.
3. Check your plan materials to learn about your network coverage. If you don't have out-of-network pharmacy benefits, your plan won't cover the cost of any medications you fill at this pharmacy. You'll have to switch to an in-network pharmacy for your medication to be covered. If you have out-of-network pharmacy benefits, you can pay cash for your medication and ask your plan to pay you back your out-of-network cost-share. To do this, log in to the **myCigna** App or **myCigna.com** and fill out the online reimbursement form or go to the "Forms Center" and print out a Claims Form to mail to Cigna Healthcare.

Para obtener ayuda en español llame al número en su tarjeta de Cigna Healthcare.

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